Short term supported accommodation consultation - stakeholder questionnaire

Extract from online questionnaire:

"Lancashire County Council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Based on current spending and forecast demand for services, the council will not have sufficient financial resources to meet its statutory obligations by April 2018, even if we no longer continue to deliver any of the non-statutory services. The council will need to rely heavily on reserves in order to set a balanced budget for 2016/17 and 2017/18.

Lancashire County Council currently provides the funding which is used to deliver the support service available within short term supported accommodation which includes the following:

- Women's refuges
- Supported accommodation for young people
- Supported accommodation for single people who are homeless
- Supported accommodation for homeless families
- Supported accommodation for people who have a history of offending
- Supported accommodation for teenage parents
- Supported accommodation for people with substance misuse issues
- Supported accommodation for people who are homeless (families, single people and young people)

As a result of the financial difficulties, the county council is proposing to stop this funding at the end of March 2017, with the exception of funding for some services for young people who LCC have a legal duty to help.

Although the county council is unclear what this will mean for each service, there is a possibility for any or some of the following to take place:

- The service closes
- o The service continues with major changes (e.g. reduction in number of staff)
- The service continues with little change as the provider has managed to obtain other funding e.g. from charities (not Supporting People)

We would like to hear your views about these budget proposals and any concerns or ideas you may have. We would be grateful if you would answer the following questions.

This consultation closes on the 17 July 2016. If you require any more information or have any questions please contact us by phone on (01772) 534266 or by email haveyoursay@lancashire.gov.uk."

Item 5(a)

Comments are invited on each of the following services:

1 Women's refuges

The budget proposal is to cease supporting people funding for women's refuges. What do you think would be the impact of this proposal on people accessing women's refuges?

2 Supported accommodation for young people

The budget proposal is to reduce supporting people funding for supported accommodation for young people. What do you think would be the impact of this proposal on people accessing supported accommodation for young people?

3 Supported accommodation for single people who are homeless

The budget proposal is to cease supporting people funding for supported accommodation for single people who are homeless. What do you think would be the impact of this proposal on people accessing supported accommodation for single people who are homeless?

4 Supported accommodation for homeless families

The budget proposal is to cease supporting people funding for supported accommodation for homeless families. What do you think would be the impact of this proposal on people accessing supported accommodation for homeless families?

5 Supported accommodation for people who have a history of offending

The budget proposal is to cease supporting people funding for supported accommodation for people who have a history of offending. What do you think would be the impact of this proposal on people accessing supported accommodation for people who have a history of offending?

6 Supported accommodation for teenage parents

The budget proposal is to reduce/cease supporting people funding for supported accommodation for teenage parents. What do you think would be the impact of this proposal on people accessing supported accommodation for teenage parents?

7 Supported accommodation for people with substance misuse issues

The budget proposal is to cease supporting people funding for supported accommodation for people with substance misuse issues. What do you think would be the impact of this proposal on people accessing supported accommodation for people with substance misuse issues?

8 <u>Supported accommodation for people who are homeless (families, single people and young people)</u>

The budget proposal is to reduce/cease supporting people funding for supported accommodation for people who are homeless (families, single people and young people). What do you think would be the impact of this proposal on people accessing supported accommodation for people who are homeless (families, single people and young people)?

9 What do you think will be the impact on your organisation of the following budget proposal:

"As part of the savings, the county council is proposing to stop funding for the support within short term supported accommodation services from 31 March 2017, with the exception of funding for some services for young people who the county council have a legal duty to help."

- And what, if anything, do you think will be the impact on the wider community of the budget proposals outlined above (e.g. the impact on employment, local neighbourhood issues)?
- 11 Please provide any other comments you wish to make.

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Floating support consultation - stakeholder questionnaire

Extract from online questionnaire:

"Lancashire County Council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Based on current spending and forecast demand for services, the council will not have sufficient financial resources to meet its statutory obligations by April 2018, even if we no longer continue to deliver any of the non-statutory services. The council will need to rely heavily on reserves in order to set a balanced budget for 2016/17 and 2017/18.

Lancashire County Council currently provides all of the funding which is used to deliver the county wide generic floating support service delivered by Calico. As a result of the financial difficulties, the county council is proposing to stop this funding support for generic floating support at the end of March 2017.

We would like to hear your views about these budget proposals and any concerns or ideas you may have. We would be grateful if you would answer the following questions

This consultation closes on the **10 July 2016**. If you require any more information or have any questions please contact us by phone on (01772) 534266 or by email haveyoursay@lancashire.gov.uk."

- 1 What do you think will be the impact on service users of the budget proposal to cease supporting people funding?
- What do you think will be the impact on your organisation of the budget proposal to cease supporting people funding?
- And what, if anything, do you think will be the impact on the wider community of the budget proposal to cease supporting people funding (e.g. the impact on employment, local neighbourhood issues)?
- 4 Please provide any other comments you wish to make.

arm/os/cr/16/0407 item 5b

Supported accommodation for older people with sensory disabilities (hearing impairment) - stakeholder questionnaire

Extract from online questionnaire:

Lancashire County Council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Lancashire County Council currently provides the funding which is used to deliver supported accommodation for older people with sensory disabilities (Hearing Impairment). As a result of the financial difficulties, the county council is proposing to stop this funding at the end of March 2017.

We would like to hear your views about these budget proposals and any concerns or ideas you may have. We would be grateful if you would answer the following questions by **7 August 2016**. If you have any queries regarding the questionnaire please contact the Supporting People Team on (01772) 534266.

- 1 What do you think will be the impact on service users of the budget proposal to cease supporting people funding?
- What do you think will be the impact on your organisation of the budget proposal to cease supporting people funding?
- And what, if anything, do you think will be the impact on the wider community of the budget proposal to cease supporting people funding (e.g. the impact on employment, local neighbourhood issues)?
- 4 Please provide any other comments you wish to make.

arm/os/cr/16/0407 item 5c

Specialist (MAPPA & IOM) floating support consultation – stakeholder questionnaire

Extract from online questionnaire:

"Lancashire County Council is required to make savings of £262m by 2020/21. This extremely difficult financial position is the result of continued cuts in Government funding, rising costs and rising demand for our key services.

Lancashire County Council currently provides funding for the Lancashire wide specialist floating support services for people who have a history of offending. This consist of the specialist MAPPA & IOM floating support services. As a result of the financial difficulties, the county council is proposing to stop this funding at the end of March 2017.

What is the specialist MAPPA & IOM floating support service?

The specialist floating support service is a free service which provides short term intensive housing related support to help people settle into independent housing. This service is for high risk offenders subject to Multi Agency Public Protection Arrangements (MAPPA) and to offenders identified exclusively through the revolution panel identified as Integrated Offender Management (IOM) but not exclusively PPO and have been released from custody and or are under statutory supervision.

The specialist MAPPA & IOM floating support tasks often include:

- help people move to temporary (short term) or permanent home and to avoid eviction or re-possession (e.g. rent payments, reporting repairs, resolving neighbourhood disputes);
- sorting out any money or debt problems;
- helping people deal with a short term personal crisis and any issues that might seem overwhelming;
- supporting people to live healthy lives;
- helping people to stay safe at home and in the community;
- help to get a job, training and leisure opportunities, and generally; and
- helping people to become more independent or stay independent in the community.

The specialist MAPPA & IOM floating support should not be confused with personal care services e.g. help with cleaning, cooking, bathing, which many people in Lancashire also receive. Neither is the specialist MAPPA & IOM floating support a replacement service for professional advice (eg solicitors, financial experts).

Although we are not yet clear what ending the funding will mean for the Lancashire County Council funded floating support service by DISC, there is a possibility for any or some of the following to take place:

- i. The service ends
- ii. The service continues with major changes (e.g. reduction in number of staff, new types of support services)

iii. The service continues with little change as provider has managed to obtain other funding (e.g. from charities not Supporting People).

We would like to hear your views about these budget proposals and any concerns or ideas you may have. We would be grateful if you would answer the following questions.

This consultation closes on the **7 August 2016**. If you require any more information or have any questions please contact us by phone on (01772) 534266 or by email haveyoursay@lancashire.gov.uk."

- 1 What do you think will be the impact on service users of the budget proposal to cease supporting people funding?
- What do you think will be the impact on your organisation of the budget proposal to cease supporting people funding?
- 3 And what, if anything, do you think will be the impact on the wider community of the budget proposal to cease supporting people funding (e.g. the impact on employment, local neighbourhood issues)?
- 4 Please provide any other comments you wish to make.

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Supported accommodation for people with mental health issues consultation - stakeholder questionnaire

Extract from online questionnaire:

Lancashire County Council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Lancashire County Council currently provides the funding which is used to deliver housing support within supported housing for people with mental health problems. As a result of the financial difficulties, the county council is proposing to stop this funding at the end of March 2017. This proposal will affect all specialist supported accommodation for people with mental health issues including supported accommodation which is intended to be:

- short-term e.g. less than two years; or
- longer term e.g. more than two years or a home for life.

Although we are unclear at this stage as to what this will mean for each individual property and service user in supported housing across Lancashire, there is a possibility that any of the following could take place:

- the service ends and the accommodation is no longer used as supported accommodation but the residents continue to live in the same accommodation without on-site support and may receive other visiting support if it is needed;
- the service ends and residents move on to other suitable supported or more independent accommodation and the empty property is handed back to the landlord;
- the service continues with major changes (e.g. different types of services offered in the accommodation, change in way in which the service is delivered) and some residents may continue to live at the accommodation while other residents may move to other suitable accommodation; or
- the service continues with little change as the provider has managed to obtain other funding (e.g. residents use their direct payments for social care to pay the provider for care and support; housing management income or charity funding, not Supporting People).

We would like to hear your views about these budget proposals and any concerns or ideas you may have. We would be grateful if you would answer the following questions.

This consultation closes on the **7 August 2016**. If you require any more information or have any questions please contact us by phone on (01772) 534266 or by email haveyoursay@lancashire.gov.uk

- 1 What do you think will be the impact on service users of the budget proposal to cease supporting people funding?
- What do you think will be the impact on your organisation of the budget proposal to cease supporting people funding?
- And what, if anything, do you think will be the impact on the wider community of the budget proposal to cease supporting people funding (e.g. the impact on employment, local neighbourhood issues)?
- 4 Please provide any other comments you wish to make.

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